



RETURN AUTHORIZATION

SOLD TO:

Authorization Number #RA

Order Date

PO#

Stock #	Quantity Returned	Description	Discount	Unit Price	Total Amount

Reasons for Return:

Approved By:



Return/Refund & Exchange Policy

Return/Refund:

If a customer is unsatisfied with their purchase, ADOIL Inc. will work with our customers to ensure customer satisfaction. Products may only be returned by the original purchaser. All returns must be accompanied with the original invoice. ADOIL Inc. will only authorize returns of unused, current stock items¹ in its original condition. Refunds will be negated if the product is found to be used or missing components when inspected upon receipt. Please note that a restocking fee will be applied to all applicable orders as follows:

Refund Requested by:	Re-stocking Fee
30 Days or Less from Invoice Date	N/A
31 Days up to 3 Months from Invoice Date	15%
>3 Months up to 6 Months from Invoice Date	25%
> 6 Months from Invoice Date	No Refund Given

Exchanges:

ADOIL Inc. will authorize exchanges on unused, current stock items¹, accompanied with the original invoice, at any given time at the discretion of ADOIL Inc. Exchanges are permitted only to the original purchaser. If the product is being exchanged due to failure of workmanship, the product will be replaced under the conditions of ADOIL's Limited Liability Warranty.

* If an exchange is required due to an error on behalf of ADOIL Inc., ADOIL will incur all appropriate charges in order to correct the order and ensure customer satisfaction.

Shipping:

ADOIL Inc. is not responsible for shipping charges incurred on orders. Shipping charges are non-refundable and will not be added to the refund amount.

¹ **Current stock items** are defined as stock that is currently being used and sold by ADOIL Inc. In the event that revisions are made to our products which render previous versions obsolete, product refunds and exchanges will not be permitted on these items.